Rh342 – Red Hat Enterprise Linux Diagnostics and Troubleshooting

CURRICULUM

» **Introduction to Troubleshooting**
- Describe a generalized strategy for troubleshooting.

» **Take proactive steps to prevent small issues**
- Prevent small issues from becoming large problems by employing proactive system administration techniques.

» **Troubleshoot boot issues**
- Identify and resolve issues that can affect a system's ability to boot.

» **Identify hardware issues**
- Identify hardware problems that can affect a system's ability to operate.

» **Troubleshoot storage issues**
- Identify and fix issues related to storage.

» **Troubleshoot RPM issues**
- Identify and fix problems in, and using, the package management subsystem.

» **Troubleshoot network issues**
- Identify and resolve network connectivity issues.

» **Troubleshoot application issues**
- Debug application issues.

» **Deal with security issues**
- Identify and fix issues related to security subsystems.

» **Troubleshoot kernel issues**
- Identify kernel issues and assist Red Hat Support in resolving kernel issues.

» **Red Hat Enterprise Linux Diagnostics and Troubleshooting comprehensive review**
- Practice and demonstrate knowledge and skills learned in Red Hat Enterprise Linux Diagnostics and Troubleshooting.

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